

# ePCR Workgroup 04/15

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April 15, 2021

## ATTENDEES

Nick Ritchey - REMSA, Evelyn Pham - REMSA, Leslie Duke - REMSA, Lisa Madrid – REMSA, Sean Hakam – REMSA, Catherine Farrokhi – REMSA, Stephanie Harrington – REMSA, Christopher Linke - AMR, Holly Anderson – Cal Fire, Daniel Martinez – Mission Ambulance, Richard Blumel – AMR, Ricky Harvey – Cal Fire, Scott Philippbar – Cal Fire, Jennifer Antonucci – Murrieta Fire, Noelle Toering – Riverside City Fire, Melissa Schmidt – Hemet Fire, Donald Beresford – Soboba Fire, Justin Vanderhulst – Pechanga Fire, Justin Vondriska – Cathedral City Fire,

## Agenda

### I. Call to Order/Introductions

- Any action items presented here, REMSA will accept as approval of the group who attend the meeting
- Meetings will be held via Microsoft TEAMS for the foreseeable future. All meetings will also be recorded.

### II. Data Reporting

- Medications and Procedures Report
  - The Medications and Procedures Report has been approved, published, and posted on rivcoems.org
  - Methodology included all ePCRs where disposition was not cancelled, so provider contacted patient. Over 600,000 calls in Riverside County in 2020.
  - The report review led to discussion regarding our first attempt on standardization of data collection that California wants to move towards, but still take into consideration individual county/local needs and requirements

### III. +EMS Project

- POLST Search functionality coming 21.04
  - 21.04 update will come out 1<sup>st</sup> week of May
  - In addition to extracting information from the HIE, it's going to contact of national data base for all POLST forms. It will search for the patient information that you put in there and it will download patient POLST from if available.
  - So far, the demo looks promising
- Deduplication of Patient Medications
  - ImageTrend fixed the duplication issue with medications
  - Decided to take patient start date and code to most current/relevant medication to be shown
  - Cut medication down to half
  - Is now live and working
- Message for patients who opt out of information sharing
  - FYI to providers, if they do not see information on the patient (failed to download), it is not due to an error, it is due to the patient opting out from information sharing
  - Live in the system now

#### IV. ImageTrend's Defects and Updates

- Barcode Scanner functionality
  - Barcode scanner will be available next month, that will require access to cameras
  - It can scan the patient's wristband to have all patient information downloaded, which creates task saving time
  - So far, works for 17 hospitals, if proven to be beneficial, will work towards this for nursing facilities in the future
    - It should work for all 17 hospitals and other medical facilities. We will work on getting those 17 hospitals done first before taking on the clinic/SNF/urgent care facilities.
  - Question, will narcotics sealed in a bag with a barcode be able to be scanned too? Nick will follow up with ImageTrend to verify
    - ImageTrend Ticket 21-007269 to answer this question
  - Barcode scanning can be facility specific
- Round 5 Report Writer dataset upgrade
  - Will continue to follow up with ImageTrend on these errors, should be able to be fixed in the next couple of dates in the data element holes that are pulling up blank. Data is not lost, just not showing up in report writer
  - Report writer has been falling behind and is being addressed.
    - I believe we are good and fixed as of 4/21/2021
- Inventory Dataset
  - Will now have access to inventory dataset with the round 5 update
  - There is an inventory module within Elite that you can use to track resources
    - Expandable and configurable
- Question: Cal Fire asked regarding CAD duplication of crew members updates? Have not heard an update yet, and Nick will follow up
  - Updated by Samantha Garske and notified via email to Scott at Cal Fire. (Next couple months)

#### V. Change Requests

- Oxygen use in medications discussion
  - Currently AMR uses 3 systems, including REMSA and ICEMA. They provided data with oxygen use and medications and noticed that ICEMA has a higher percentage that was tied to something specifically.
  - Noticed some deficiencies where oxygen was not being targeted as a medication
  - We are under documenting the use of oxygen
  - Currently intubations in rivco, and where we do them internally are at 64%, and oxygen was used in 100% of them
  - What they ended up doing in the ICEMA region is tying the validation rule to a specific data element, which is the pulse ox qualifier
    - Since AMR has done that, we've seen an exponential increase in charting oxygen
  - What AMR is asking for is the pulse ox qualifier to then be utilized within the rivco system to tie a validation rule to the same thing. (Add a qualifier to the vital signs section for pulse ox)
  - If everyone can agree, Nick will send a mockup in an email and will wait for responses/feedback
    - If no feedback is received, Nick will proceed and implement the change to add SpO2 qualifier to the vital sign grid
- Usage of multiple monitor imports
  - It is OK to use multiple monitor imports as ImageTrend supports multiple models and there is no restriction on what is used

- Supports Philips, Zoll and Visio Control

## New requested Items

### VI. Roundtable

- Legacy Data Updates
  - Will take a few steps to fix
  - Waiting on ImageTrend to see if this is going to work or not
- Using LMS to deliver important announcements and needs from REMSA
  - Mass notification of emails
  - Spring PUC updates will be delivered out
- Justin Vanderhulst requested direction with reporting to NFIRS, Nick will assist offline
- Rick Harvey asked regarding education on how POLST will work and moving forward if they download the HIE information. Nick can assist with any additional questions regarding POLST forms
- Rick followed up regarding the button to select incident address as transient if the patient does not have a home address. Nick responded that if patient is selected on the form as homeless, it will release the requirement to put in an address number, however it is still required to provide the city of the incident location
- Donald introduced himself as the new CQI lead at Soboba Fire (add to email list)

**Next meeting: Thursday, May 20<sup>th</sup>, 2021 via Microsoft TEAMS at 1:00 p.m.**