

RIVERSIDE COUNTY



BUSINESS EOC

RIVERSIDE COUNTY BUSINESS EMERGENCY OPERATIONS CENTER

*****FREQUENTLY ASKED QUESTIONS*****

Q1: What is the difference between the Riverside County Emergency Operations Center and the Riverside County Business Emergency Operations Center?

A: The Riverside County (EOC) is the central location used for the coordination of emergency activities and to serve as the link in the system of communications and coordination between the state's emergency operation centers and the emergency operation centers of the county, political subdivisions, special districts and tribal government. The EOC is staffed with agency representatives from the state, local government, special districts, tribal government, non-profit and private sectors.

The Riverside County Business Emergency Operations Center (BEOC) is the physical or virtual location staffed with for-profit and non-profit business sectors to assist with mobilizing resources donated and/or fee based. Activation of the BEOC is determined by the Riverside County Emergency Operations Center (EOC) when there is an unmet need in a community during an incident.

Q2: What are the benefits of a Business Emergency Operations Center to an Operational Area?

A: The BEOC is vital to foster the whole community approach and ensure the private sector is integrated into disaster operations. It connects resources with resource providers and expands resource capabilities County-wide. Additional benefits include:

- Provides two-way communication between the government and private sector
- Builds more resilient communities
- Encourages business to business partnerships and collaborations
- Enhances situational awareness
- Provides opportunities to gain disaster related training and validate existing disaster plans.

Q3: What trainings and exercises will be provided to the business sector partners who staff the BEOC?

A: The business sector representatives will receive ICS/SEMS/NIMS certifications, business continuity planning training and exercises relevant to the business sector.

Q4: What tool kits will be available?

A: There will be a resource directory with business contacts and resources, business activation guide, functional task lists by position, downloadable templates for business continuity plans and exercises. Software application tools may be available in the future.

Q5: Where will the physical Business Emergency Operations Center be located during activation?

A: The BEOC may be activated virtually or may be physically located near the Primary Emergency Operations Center (PEOC) located in Riverside. The private sector facilities may also be utilized as deemed necessary by the EOC Manager.

Q6: How many positions will staff the BEOC, and what color vests will be assigned to the Branch?

A: There are currently 19 positions identified for the BEOC which may increase or decrease at the discretion of the Riverside County EOC Manager. Tan vests will be worn by all private and non-profit sectors fulfilling a BEOC position.

Q7: What criteria and vetting process is used to establish the business and private sector partners who will staff the BEOC?

A: All participation is voluntary by the for-profit and non-profit business sectors. The Riverside County BEOC's goal is to engage the private and business sectors who will benefit the Riverside County Operational Area communities during large-scale events.

Q8: When is it appropriate to request donations from business partners and fee-based resources?

A: Most organizations have budgetary limits and guidelines to adhere to for charitable community giving and donations all year round. Business partners will voluntarily offer resources based upon their organizations criteria. When Riverside County EOC has exhausted their resources, they have the ability to reach out to the Riverside County VOAD to fulfill unmet needs.

Q9: When will the Business Emergency Operations Center officially launch?

A: The BEOC is scheduled to launch on August 24, 2017.

Q10: Who do I contact to become a partner with the BEOC?

A: The County of Riverside Emergency Management Department is the primary contact for the Riverside County BEOC and may be reached at 951-358-7100.

